

OPTIMIZE YOUR MAINTENANCE

Schedule, organize, and track maintenance anywhere, anytime.

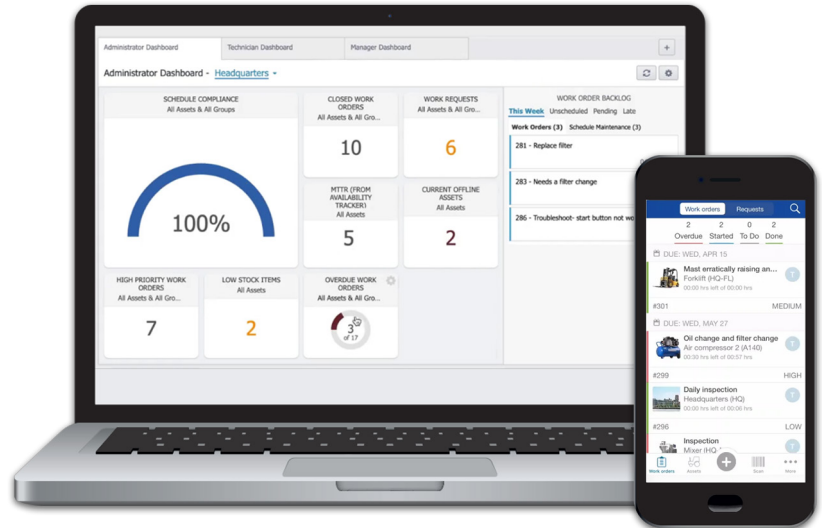
Streamline Maintenance

Challenge

A municipal customer's maintenance team oversaw maintenance across multiple sites. The team had issues keeping track of the planned and unplanned maintenance on vertical assets with Microsoft® Excel and another system that was not built for maintenance. These inefficient systems were creating risk in the customer's operations, resulting in a lot of unnecessary time spent trying to manage the administrative side of planning and reporting. The customer was also constantly having to rush in parts as they were needed because managing inventory was such a challenge.

Action

Upon hearing the customer's challenges, our team knew exactly what to do. We showed them a simple solution that would cover all maintenance planning and work order execution—Fiix computerized maintenance management system (CMMS). The combination of the low-cost CMMS from Fiix, a Rockwell Automation® company, and the existing Horizon Solutions® relationship removed purchasing barriers typically seen with government clients. With one demo, we checked off all the boxes for our customer, and they were ready to sign at the end of the call.



Fiix CMMS allows maintenance and operations teams to schedule, organize, and track equipment maintenance anywhere, anytime from a desktop or on the go with the mobile app. The CMMS features work order management, asset management, and inventory management. And the reporting and analytics capabilities allow companies to make data-driven decisions.

FIIX CMMS CASE STUDY - MUNICIPAL CUSTOMER

Result

The customer loved that the app could work offline for the maintenance team—all at a fraction of the cost and uplift they saw from other maintenance solutions. Additionally, Fiix CMMS is a better solution for the vertical assets the team manages. They were more focused on the vertical assets vs. the horizontal assets. The other key feature for the maintenance team was the work request portal. It simplified the data needed from the other supervisors and automatically updated them on the status of each work order. The team could also plan work orders and track consumed inventory, ensuring there was always the right inventory available.



Impact

The customer now has an automatic preventive schedule and real-time key performance indicators (KPIs) to ensure they are compliant. Any reporting they need can be taken out of the system in just a few minutes. And the maintenance team automatically has work orders ready to go in the mobile app, saving them hours on admin work.



Horizon Solutions and Rockwell Automation also helped simplify implementation by offering an Install Base Evaluation (IBE) to gather all the asset information they needed to help start-up the software. This is usually one of the most challenging parts for Fiix clients without an existing up-to-date database.

Ready to streamline maintenance and make data-driven decisions?
Call (800) 724-4750 to learn more about Fiix CMMS from one of our representatives.

